2025 Learning Collaborative

Keynote Address: Protecting Health as a Team Sport



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Duke University



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Session Objectives

- Explore how state, regional, and national initiatives are aligning health care, public health, and community-based organizations to improve and protect population health highlighting what has worked, what hasn't, and lessons that can be adapted locally.
- Examine real-world approaches to navigating policy restrictions, funding silos, data-sharing challenges, and organizational culture differences that often slow multi-sector progress.
- Gain concrete ideas and next steps tailored to today's policy and payment landscape — for advancing shared priorities.

Protecting Health as a Team Sport

Dr. Charlene Wong, MD, MSHP Oct 2025

Setter Health
Partnership







Protecting Health is Challenging

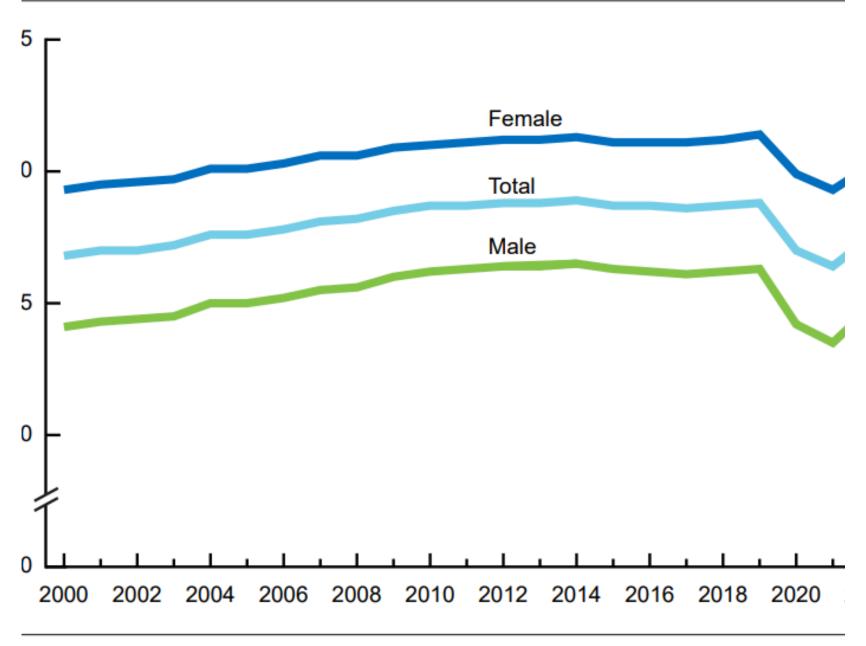
Many health threats at our doorstep

- Existing threats: Infectious diseases, chronic disease, behavioral health
- New threats: Heat impacts on health, emerging infectious disease, erosion of trust, misinformation

New Innovations

- New vaccine platforms and medications
- New Al tools
- New diagnostic tools: wastewater, mobile point of care testing

. Life expectancy at birth, by sex: United States, 2000–2022



stimates are based on provisional data for 2022. Provisional data are subject to change as additional data are refor 2000–2021 are based on final data.

National Center for Health Statistics, National Vital Statistics System, mortality data file.

Protecting Health is a Team Sport



Preventing & reducing overdose deaths in America.

We see different & concerning aspects of the overdose health threat

HEALTHCARE SEES...



More patients in clinics & emergency depts with overdoses & SUD



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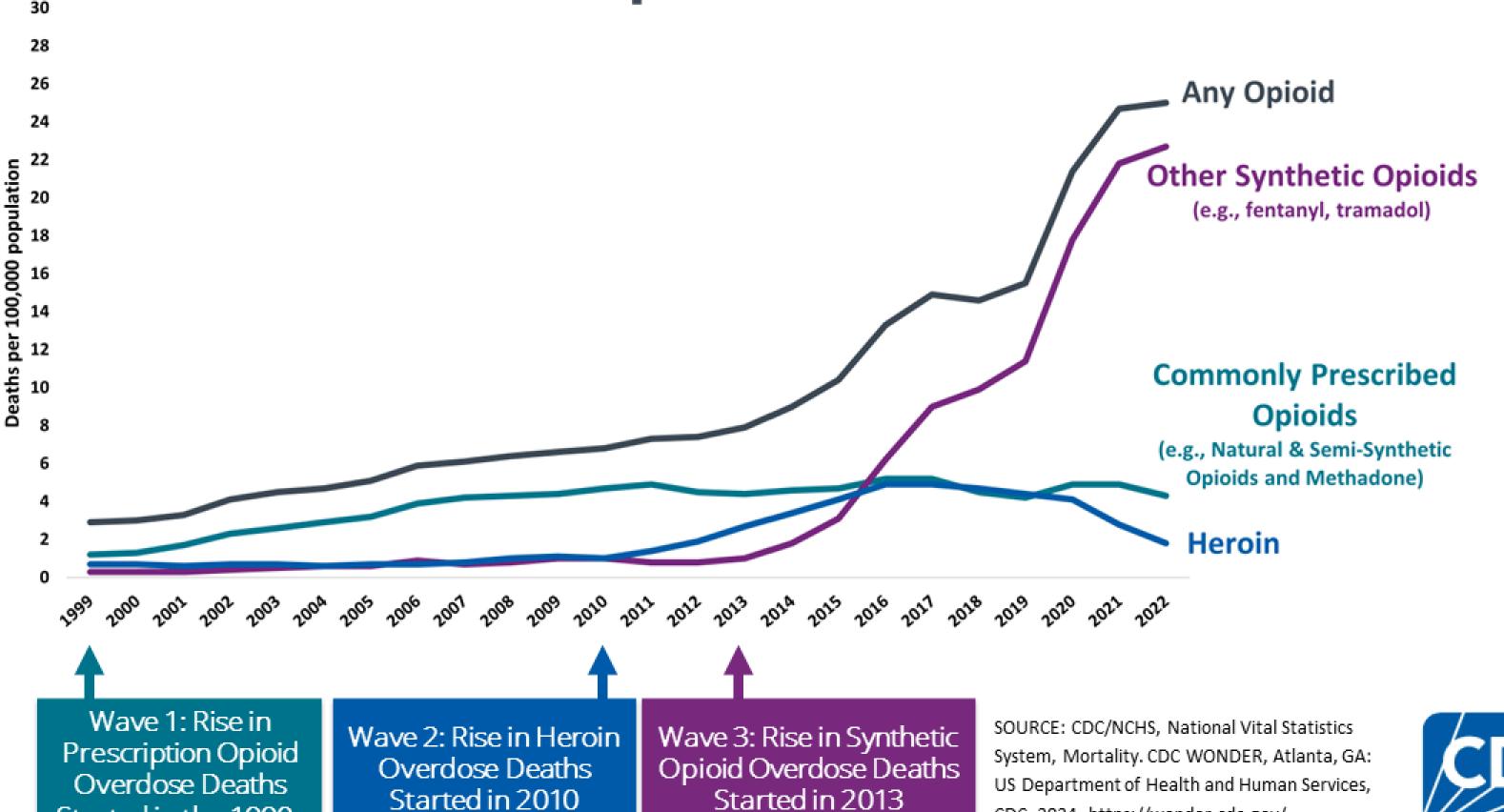


More patients in clinics & emergency depts with overdoses & SUD

PUBLIC HEALTH SEES...

Concerning data trends
Stories from partners &
communities

Three Waves of Opioid Overdose Deaths



CDC; 2024. https://wonder.cdc.gov/.

Started in the 1990s

Preventing & reducing overdose deaths in America.

We see different & concerning aspects of the overdose health threat

How we can work together with clear and complementary roles

HEALTHCARE SEES...

HEALTHCARE RESPONSIBILTIES...



More patients in clinics & emergency depts with overdoses & SUD

Treat and counsel patients **Connect** patients to evidencebased community interventions

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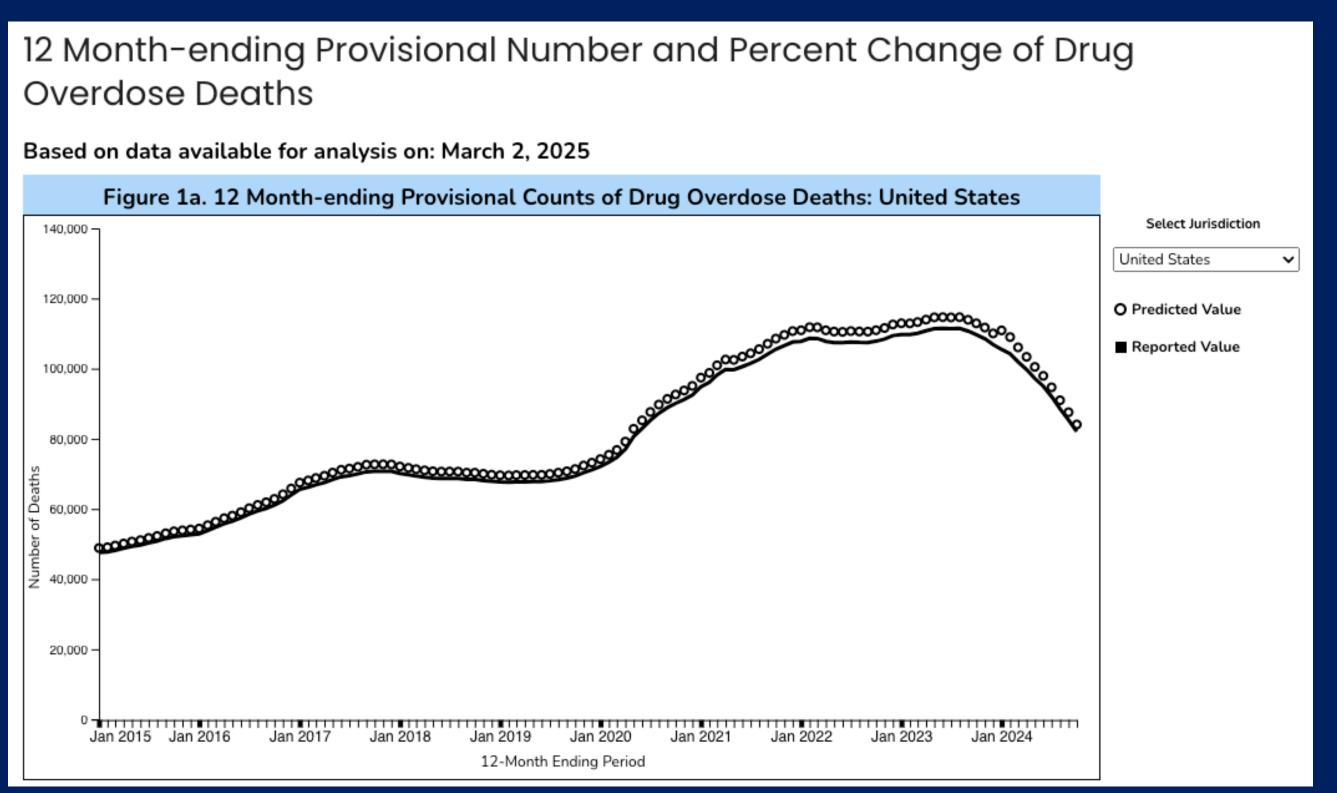
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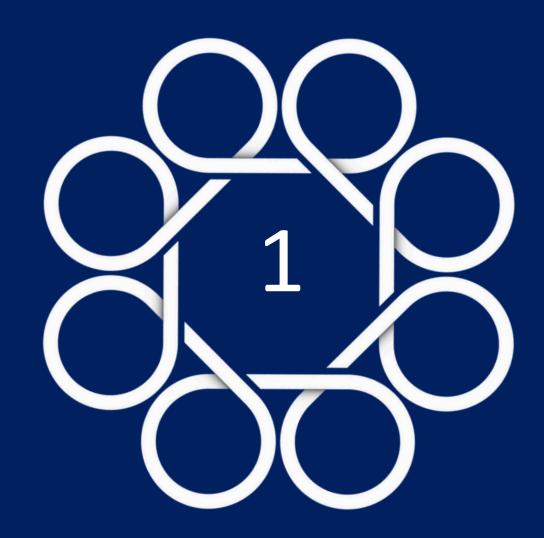
Share overdose data & trends
Provide evidence-based
recommendations on prevention &
treatment
Fund partners & communities

Progress Together! 24% Decline in US Drug Overdose Deaths



Protecting Health is a Team Sport





What Does Co-Designing as a Team Actually Look Like?

What is NC Integrated Care for Kids?

- \$16 million CMS-funded pilot model serving ~100,000 Medicaidinsured children in central NC to identify children at-risk of poor health earlier, and coordinate health, behavioral and social supports.
- NC InCK solves for multiple challenges that families face:
 - Streamlining family-centered navigation across fragmented health systems, education, child welfare, and community supports
 - Keeping more kids in their homes instead of in foster or psychiatric care
 - Saving on care that is too costly because it is uncoordinated
- Launched in 2022 and is federally funded through 12/31/2026
- A statewide coalition built and works together on NC InCK



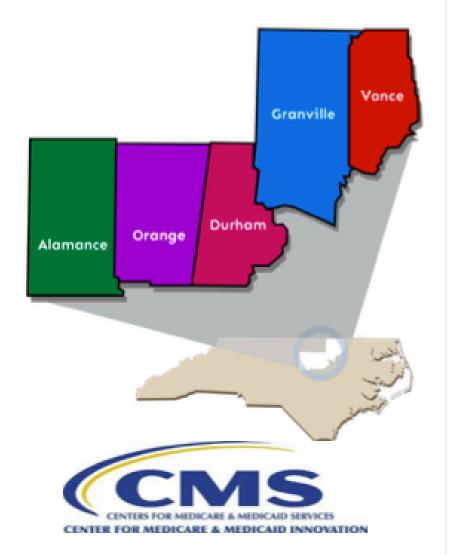












Co-Designing NC InCK

NC InCK
Partnership
Council

NC InCK Family Council NC InCK Youth Council

- Family and Youth Councils convene regularly
- Advise the NC InCK team on key strategic decisions to inform model implementation
- Guide the model in achieving its aim of being family-centered in all planning, decision making, and evaluation

InCK Core Child Services



Physical and Behavioral Health



Early care & education



Housing



Food



Schools



Title V- Maternal and Child Health



Child welfare



Mobile Crisis Response Services



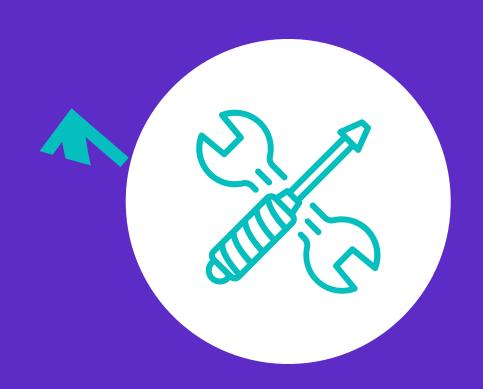
<u>Juvenile Justice</u>

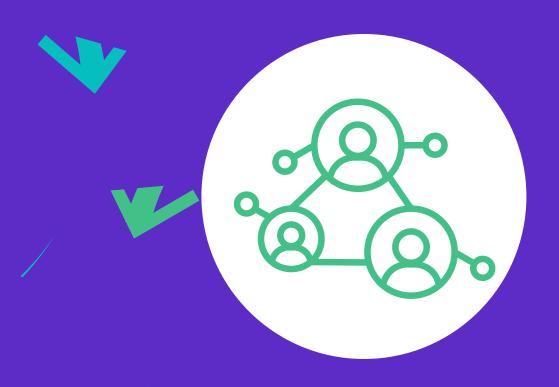


Legal Services

Young People Leading the Design!











EQUIP YOUNG PEOPLE WITH SKILLS TO INFLUENCE CHANGE

Train young people to lead in civic action & public speaking

OPEN DOORS TO POLICYMAKERS

Youth voices. Real stories. Direct Impact.

LAUNCH BOLD YOUTH-LED CAMPAIGNS

Transform messages into movements & movements into change

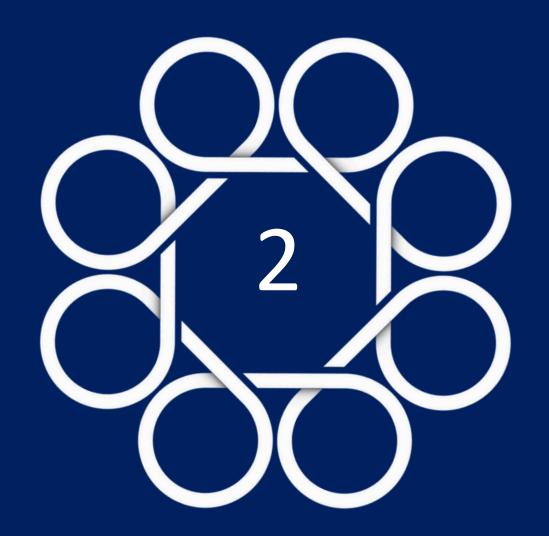
Starting Points for Finding Shared Priorities



Community Health Assessments



Health Improvement Plans



Integrated Data to Drive Action

Data is the oxygen that powers our work

Integrated Data in Action: For a Patient









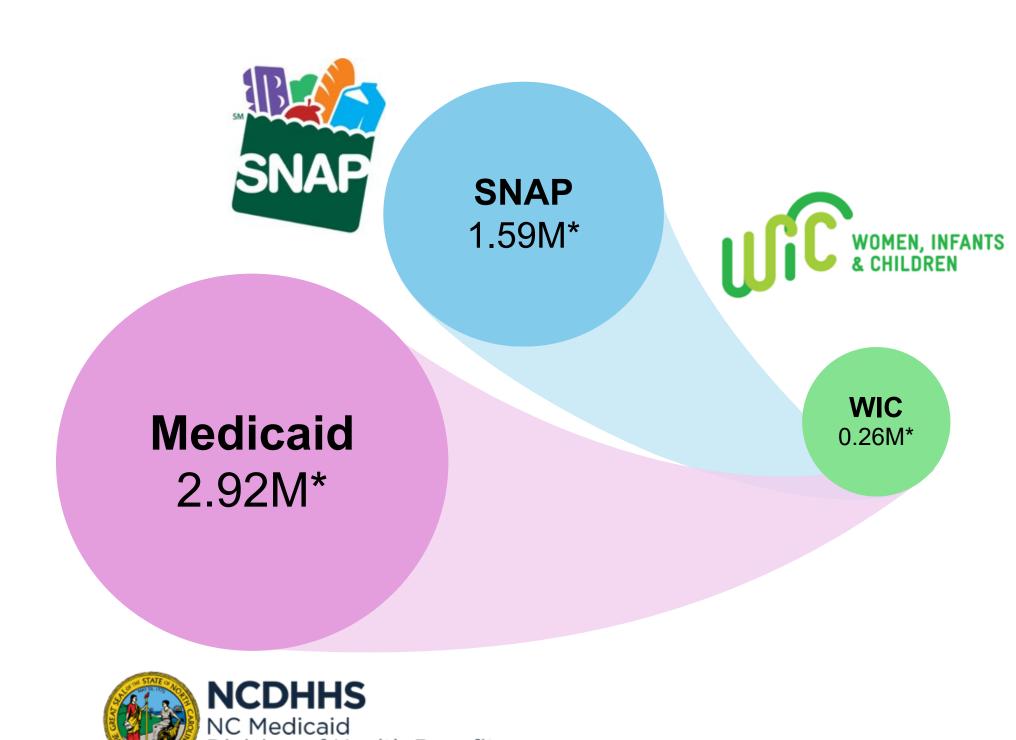




Family-reported and community data

Integrated Data in Action: For Families

- In North Carolina...
 - Nearly 11% of people over 1M people experienced food insecurity in 2021
 - 1 in 6 children face hunger
- Shared Solution: Increase SNAP and WIC enrollment for eligible families using data we already have!

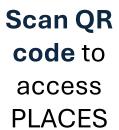


Division of Health Benefits

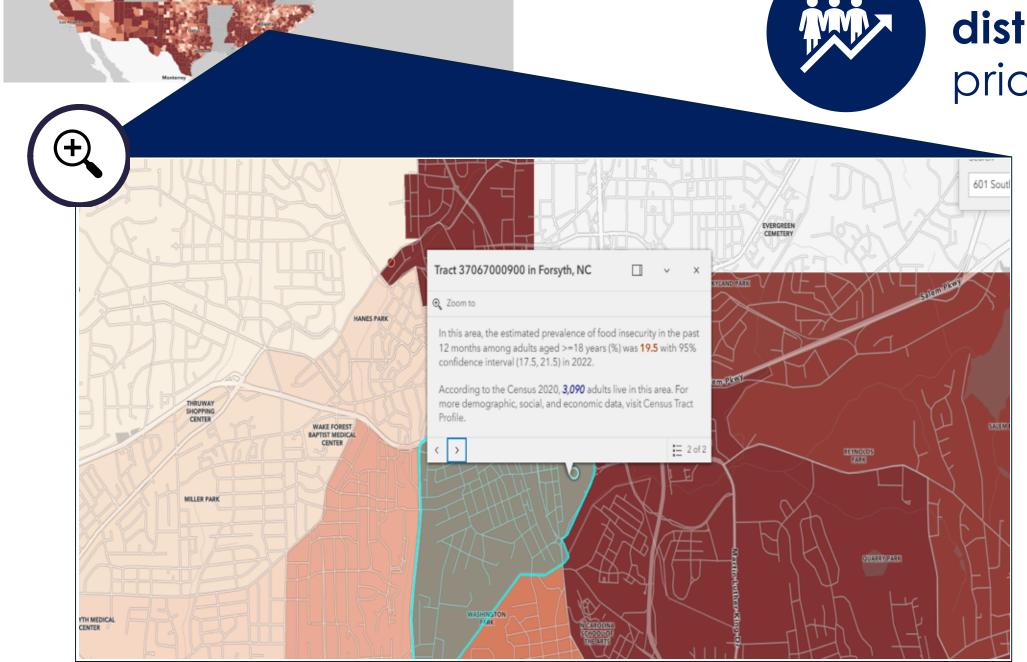
Data in Action:

PLACES: Local Data for Better Health





Understand the geographic distribution of health-related issues to prioritize interventions & investments



NEW! Data on Health-Related Social Needs:

- Food insecurity
- Housing Insecurity
- Social Isolation
- Supplemental Nutrition Assistance Program
- Transportation Barriers



NC's Standardized Social Needs Screening

Food

- Within the past 12 months, did you worry that your food would run out before you got money to buy more?
- Within the past 12 months, did the food you bought just not last and you didn't have money to get more?

Housing/Utilities

- Within the past 12 months, have you ever stayed: outside, in a car, in a tent, in an overnight shelter, or temporarily in someone else's home (i.e. couch-surfing)?
- Are you worried about losing your housing?
- Within the past 12 months, have you been unable to get utilities (heat, electricity) when it was really needed?

Transportation

• Within the past 12 months, has a lack of transportation kept you from medical appointments or from doing things needed for daily living?

Interpersonal Safety

- Do you feel physically or emotionally unsafe where you currently live?
- Within the past 12 months, have you been hit, slapped, kicked or otherwise physically hurt by anyone?
- Within the past 12 months, have you been humiliated or emotionally abused by anyone?

Optional: Immediate Need

- Are any of your needs urgent? For example, you don't have food for tonight, you don't have a place to sleep tonight, you are afraid you will get hurt if you go home today.
- Would you like help with any of the needs that you have identified?

Whole Person Health Data Infrastructure:



- Nation's first statewide digital health and social care coordination platform
 - Communicate in real-time
 - Make electronic "closed loop" referrals
 - Securely share client information
 - Track client outcomes together
- Most patients referred by health care workers or community-based organization staff
 - Individuals can also contact NC211 to request referral and case management



Data to Action: Services Offered in NC's Healthy Opportunities Pilot

North Carolina's 1115 waiver specifies 29 services that can be covered by the Pilot. Services include:



- Housing navigation, support and sustaining services
- Inspection for housing safety and quality
- Housing move-in support
- Essential utility set-up
- Home remediation services
- Home accessibility and safety modifications
- Healthy home goods
- One-time payment for security deposit and first month's rent
- Short-term post hospitalization housing



Food

- Food and nutrition access case management
- Evidence-based group nutrition class
- Diabetes Prevention Program
- Fruit and vegetable prescription
- Healthy food box (pick-up or delivered)
- Healthy meal (pickup or delivered)
- Medically Tailored
 Home Delivered Meal



Transportation

- Reimbursement for health-related public or private transportation
- Transportation case management



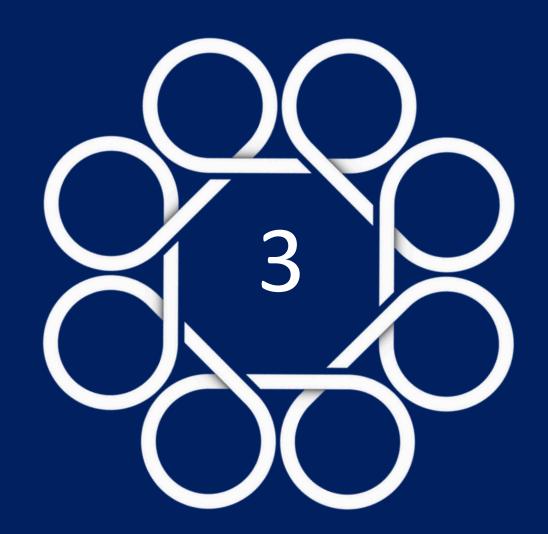
Interpersonal Safety

- Interpersonal safety case management*
- Violence intervention services*
- Evidence-based parenting curriculum
- Home visiting services



Cross-Domain

- Holistic high-intensity enhanced case management
- Medical respite
- Linkages to healthrelated legal supports



Shared Accountability on \$\$ and Cents

NC Healthy Opportunity Pilot: Paying Service Providers

Service Name	Fee Schedule: Rate or Cap
Housing safety and quality	Up to \$214.17 per inspection
Utilities	Up to \$588.33 for reinstatement utility payment
Interpersonal violence case management services	\$256.66 per month
Fruit and vegetable prescription	Up to \$248.43 per month
Health-related public transportation	Up to \$130.78 per month
Linkages to health-related legal supports	15 min interaction = \$28.36

NC HOP: Addressing SDOH works!

- Significantly lower health care expenditures at \$85 less per beneficiary per month, after accounting for HOP service delivery spending
- Decreased hospital utilization, including:
 - Decreased emergency department utilization relative to non-HOP beneficiaries.
 - Decreased inpatient hospitalization for nonpregnant adults relative to non-HOP beneficiaries.
- Reduced risks of food, housing and transportation needs



HOP Beneficiary said: "small joy in [my] heart, that as a mother, [I don't] have to worry about how [I'm] going feed my family. No one should ever have that burden on their heart."

Shared Accountability: Aligned Financial Incentives

welcome to



Kindergarten Readiness Promotion Bundle for Primary Care



Well visit



PreK referral



Office-Based Literacy Promotion



Parenting support programs



Developmental screening



Early intervention referral



Social emotional screening



Early childhood mental health services



Community-based literacy programs



Protecting Health is a Team Sport



2025-2026 Combined Respiratory **Vaccine Recommendations**

Influenza **Vaccine**

RSV Immunization

COVID-19 Vaccine

Infants and Children

All children 6 months and older

Some children 6 months to 8 years may need multiple doses

All infants < 8 months + children 8-19 months with risk factors

(nirsevimab, clesrovimab), typically Oct-Mar, if no maternal RSV vaccine

32-36 weeks gestation

(Pfizer, Abrysvo only) Typically Sept-Jan

All children 6-23 months + children 2-17 years with risk factors or if parent desires vaccine AAP, AAFP

All

At any point in pregnancy

ACOG, AAFP

Pregnancy

All

At any point in pregnancy

All

ACOG, AAFP, CDC

AAFP, CDC

See Pregnancy

AAFP, CDC

All

Especially important for people with risk factors or who have never received a vaccine

18-50

Adults 50+

Adults

All

High-dose, recombinant or adjuvanted flu vaccine preferred for 65+, if available AAFP, CDC All 75+ and adults 50-74 with risk factors

One lifetime dose of RSV vaccine AAFP, CDC All

Especially important for people with risk factors or who have never received a vaccine AAFP

Coalition

Last updated 9/9/25

All Vaccine Resources



Protecting Health as a Team Sport: Calls to Action



Build Relationships

Trust takes time.

Build your networks early and expand your team.



Resources

Your voice is powerful!

Tell your impact stories so policymakers see why investments in team health are critical.



Team Health

Keep breaking down siloes and building intentional partnerships.

Reach out to the public health partners in your community.

2025 Learning Collaborative

Keynote Reaction Panel: Protecting Health as a Team Sport



Charlene Wong, MD, MSHP
Associate Professor
Duke University

Moderator



Robert Eick, MD, MPH
President and CEO
Better Health Partnership



Brian S. Martin, DMD, MHCDS
Vice President of Population Health
Akron Children's Hospital



Keisha Krumm, MDiv
Executive Director
Greater Cleveland Congregations



Tristen Rader, MPA
State Representative
District 13

